



# Health Information Exchange Participation

## Acute Care Hospitals

### How Acute Care Hospitals are using the Health Information Exchange for urgent care

#### ORGANIZATION PROFILE:

Urban facility serving patients for 130 years.

**Organization Type:** 586-bed acute care center with multi-specialty physician groups.

**Services:** Inpatient and outpatient care, as well as a variety of community outreach services.

**Service Base:** 24/7 critical access care to patients of all ages in an urban-rural regional setting.

#### HEALTH INFORMATION EXCHANGE USE:

**Streamlines care delivery across healthcare settings:** Timely access to more complete patient data streamlines care delivery and coordination across all settings, to include the emergency department, primary care physician's office, and specialty clinics, even when providers and facilities are using different EHRs.

**Provides timely access to patient information:** Using the health information exchange to track demographics, admissions, discharges, transfers, progress notes, diagnosis, lab results and medications delivers a more comprehensive picture of patients' health to members of the healthcare team.

**Saves time and eliminates redundancy:** By having access to a patient's more complete longitudinal record, redundant testing, x-rays, and imaging can be avoided. This helps to save time and money while positively impacting patient safety.

**Supports medication reconciliation:** Better adherence to prescription and treatment plans while avoiding overprescribing of medication or undetected potential adverse drug interactions.

#### HEALTH INFORMATION EXCHANGE EXPLAINED:

HIEs efficiently store patients healthcare information digitally and securely shares the information among physicians, nurses, and other healthcare providers in a timely manner.

HIE utilization may improve patient care coordination and transitions of care by allowing access to patients' most recent test results, procedures, diagnosis, medications, allergies and more.

CTHealthLink is a physician-led HIE delivered in partnership with the Connecticut State Medical Society and a member of the KAMMCO Network. KAMMCO offers interoperability and analytics products and services in seven states to include Kansas, Georgia, South Carolina, Connecticut, New Jersey, Missouri, and Louisiana. Use cases are developed based upon information provided by HIE participants in these states.

To learn more about CTHealthLink, call 203.641.7046 or visit [www.CTHealthLink.com](http://www.CTHealthLink.com).

#### Utilizing the health information exchange to impact emergency care:

*"Many patients who seek acute care are unknown to us. The HIE is immeasurably helpful because the records are there—recent care—in real time. We know who the patient was last seen by, who to call for more information, and know the health issues they are having already.*

*We recently treated a person who had surgery in another city, and later came to us for a post-surgical issue. We know who the surgeon is and can call them. And, after the appointment the HIE automatically sends the visit summary to the primary care physician or specialist."*

Korri Phillips, MD  
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